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### Monday, January 27

- **Role of a Supervisor**
  - Frederick Gardy
- **Blended Generations**
  - Monica Martin
- **Avoid - Deny - Defend**
  - Keith Ritchie
- **Led Lights in the Commercial Environment**
  - Josh Randall - J&J Electronics

### Tuesday, January 28

- **Power of Purpose and Passion - Someday is Today**
  - James Anderson - Lonestar Ballroom Salon A&B
- **Operation Lessons from Aquatic Litigation**
  - George Deines
- **You are Always Interviewing, Train Your Replacement**
  - Rachel Arroyo
- **The Critical Incident Preparedness Plan**
  - Steve Miller
- **The Use of Low Pressure High Output Amalgam UV Systems in Pools**
  - Steve Pearce - ChlorKing, Inc.

### Wednesday, January 29

- **Bringing Out Your Inner Customer Service Guru**
  - Jenna Stevenson
- **Let’s Keep Creating a Safer Aquatic Culture to Prevent Drowning**
  - Alissa Magrum
- **Transitioning Your Career**
  - Monica Martin and Tyler Smith
- **Keeping Our Kids Heads Above the Water: A Community and School Partnership for Water Safety Education**
  - Susan and Kim Tyson
- **Slide Maintenance**
  - Rachael Arroyo
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| 1:45pm - 3:15pm | **IT'S YOUR CIRCUS, BE THE RING MASTER OF YOUR TRAININGS**  
Cailin Cronin and Hayden McDonald | HOW TO DOES HB2858 (ISPSC) AFFECT MY PUBLIC POOL  
Kevin Tucker |  
SHARK TANK  
City of Round Rock:  
David Buzzell and Katie Baker | ENERGY SAVINGS IN AQUATICS  
Connan Campbell |
| 3:30pm - 5:00pm | **PROMOTING LGBTQ+ INCLUSION AND AWARENESS**  
Jenna Stevenson | STAYING SAFE IN 2020: A REVIEW OF 2019 LG OPERATIONS ASSESSMENTS  
Miklos Valdez |  
CREATING YOUR VERY OWN HOPPY HOUR  
Paul Macias | TBA | TBA |
| 5:00pm - 6:00pm | REGION 1 & 2 MEETING  
Pecan A & B | REGION 5 & 6 MEETING  
Limestone 2 | REGION 4 MEETING  
Bluebonnet | REGION 3 MEETING  
Longhorn |
| 7:00pm - 10:00pm | **EAT DRINK AND GET BATTY! BBQ SOCIAL - TYPHOOON TEXAS** |  |  |  |
| 10:00pm - 11:30pm | **EXTENDED SOCIAL - CONTAINER BAR - (RAINEY STREET)** |  |  |  |
| **THURSDAY JANUARY 30** | TRACK 1 - MANAGEMENT AND PROGRAMMING  
Limestone 2 | TRACK 2 - LEADERSHIP AND OPERATIONS  
Pecan A & B |  |  |
| 8:30am - 10:00am | **YOU SHOULD TAKE A VACATION IN THE MIDDLE OF SUMMER - HERE'S HOW!**  
Miklos Valdez |  |  | **THE NEW ARC LEARNING CENTER**  
ARC Staff |
| 10:15am - 11:45am | **UTILIZING AQUATICS TO SERVE THE UNDERSERVED: AN INTRO TO ADAPTIVE PROGRAMMING**  
Paige Hutson | **ROUNDTABLE** |  |  |